

ACCESSIBILITY PLAN

UPDATE



Township of North Dundas

636 St. Lawrence Street

Winchester, Ontario K0C 2K0

July 2015



ACCESSIBILITY PLAN UPDATE

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Executive Summary

The Government of Ontario introduced the *Ontarians with Disabilities Act, 2001* (ODA) with the purpose of improving access and opportunities to people with disabilities. The primary focus of this legislation was to identify, remove and prevent barriers so that people with disabilities can engage in full participation. Annual accessibility plans became a requirement under this legislation in order to ensure that policies, programs and services were reviewed to remove barriers and prevent new barriers from being created.

The ODA legislation has been helpful with the identification and removal of barriers throughout the province. However, the government recognized that Ontario was still not fully accessible. As a result, the *Accessibility for Ontarians with Disabilities Act, 2011* (AODA) was passed into law to ensure a barrier free Ontario by 2025. Eventually the ODA legislation will be repealed and the AODA legislation will stand, however the planning requirements are still in effect until it is officially repealed. The Township of North Dundas is moving forward with the implementation of both pieces of legislation in order to ensure that our ratepayers to have equal access and full participation.

The Customer Service Standard – Regulation 429/07 has been passed and the Township of North Dundas has complied with the mandate of the regulation. In June of 2011, the Ontario Government passed Regulation 191/11 – The Integrated Accessibility Standard (IASR). This regulation sets out a variety of general obligations relating to employment, communications and transportation. The regulation sets out the requirements for each of the three standards as well as general requirements with respect to developing accessibility policies and plans, training employees and volunteers, as well as considering accessibility when purchasing goods or services. These requirements have largely been met by the Township of North Dundas, however there are always improvements to be made. IASR requirements with targeted completion timelines have been included in the five year plan projection and help to guide priorities and progress.

The Township of North Dundas is committed to enhancing accessibility for all people with disabilities so they can live independently and contribute to the community. As per the Ontario Human Rights Commission ‘disability’ may include physical limitations, mental or developmental limitations, and other non-evident limitations.

Ultimately, the Accessibility Plan is intended to identify, remove and prevent all barriers that may impede residents and visitors from accessing and using municipal services within the responsibility of the Township of North Dundas. The process of drafting our Accessibility Plan makes it evident that we have done a lot to make our community better for not only those facing challenges, but everyone. We are proud of our accomplishments thus far and strive to continue making North Dundas accessible for all.

Update Summary

The Township of North Dundas' Accessibility Plan includes a summary of the original plan and subsequent updates. The Updated Plan for 2015 pertains to Architectural or Structural planning for each of our departments, as well as General Requirements, Information and Communication, and Employment Standards as per Integrated Accessibility Standard Regulation (IASR). Systemic and Attitudinal Barriers are also highlighted. These areas were seen as priority to address in our Accessibility Plan. The 2015 plan reflects a summary of what we have done and what we plan to do (as indicated).

The Integrated Accessibility Standard Regulation came into effect on January 1, 2012 and the requirements set out in the Regulation will be phased in between 2011 and 2025. The Township's Integrated Accessibility Standard Plan specifies completion or target dates to meet the requirements of the Regulation.

Accomplishments made in 2014 include:

Architectural or Structural:

- Wheelchair ramp and accessible viewing area integrated into the existing bleachers in the Joel Steele Community Centre Arena
- Raised toilet seats available in the washrooms at the Joel Steele Community Centre
- Paved pathway to play structure and accessible covered picnic shelter at the community playground outside of the Joel Steele Community Centre
- Bleachers updated for accessibility with ramp and turn around area at the Chesterville Arena
- Installation of accessible washrooms and showers in both the men's and women's changerooms at the Winchester Community Pool
- Installation of railings on the steps into the Winchester Community Pool
- Installation of an accessible gate into the Winchester Community Pool, an alternate entrance/exit
- Raised toilet seats available at the Nelson Laprade Centre
- Additional exterior lighting on building and in parking lot at the Nelson Laprade Centre
- Implementation of tactile walking surface indicators, according to regulations, on select intersections in both villages
- Improvements to the accessible washroom at the Old Town Hall

General Requirements:

- Accessibility training made part of the onboarding process, accompanied by the development of the Township of North Dundas Integrated Accessibility Standard Regulation presentation
- Bylaw No. 29-2014 speaking to our process for procurement of goods and services

Information and Communication:

- 2014 Municipal Election Voting Method – Telephone and Internet
- Development and use of Accessible Customer Service Feedback Form - posted on website
- All web content conforms with WCAG 2.0, with the exception of mobile devices
- Marriage Officiant provides opportunity to discuss necessary accommodations prior to wedding ceremony

Employment Standards:

- Bylaw 29-2014
- Redeployment covered in revised Personnel Policy which includes employment accessibility policies

Systemic:

- Inclusion of Accessibility considerations in all job postings and hiring procedures (see Appendix – Job Posting)

Attitudinal:

- Staff training on Accessible Customer Service, Integrated Accessibility Standards Regulation, and the Human Rights Code as it relates to persons with disabilities made part of onboarding process

Targets for 2015 include:

Architectural or Structural:

- New concrete walks into Chesterville Arena
- Emergency lighting in the changerooms at the Chesterville Arena
- Repainted parking lines to designate accessible spaces at many of our facilities
- Installation of railings on the steps into the Chesterville Community Pool
- Concrete poured beneath bleachers to eliminate weeds from growing beneath and make them level, level interlock at baseball diamonds at Joel Steele Community Centre
- Focus on electric door openers: Will be achieved because we were successful in receiving a grant from the Enabling Accessibility Fund for three times as many door openers as we had planned for. To be completed at the Old Town Hall, The Joel Steele Community Centre, the Chesterville Arena, Winchester & Chesterville Pools, and the Morewood Community Hall.
- Repairs to the accessible entry-way sidewalks at 636 St Lawrence St, Winchester
- Posting of a "Service animals permitted" sign at 636 St Lawrence St, Winchester
- Repair sidewalks into building to be level at 547 St Lawrence St, Winchester
- Implementation of tactile walking surface indicators at major intersections according to regulations
- Repairs and updates to the ramp at the Nelson Laprade Centre
- Repaint Handicapped Passenger Drop-Off and Loading lines at the Old Town Hall
- Create a dip in the concrete to make it flush with the road in close proximity to street-level entrance at the Old Town Hall
- Purchase and install surveillance cameras at the Chesterville Waterfront and replace broken lights
- Remove and replace existing cracked or broken tiles in entry way at Morewood Community Hall

General Requirements:

- Accessible Communication Policy 61-2015

Information and Communication:

- Fire Evacuation Maps and Plans posted in all municipal buildings
- Development and passing of new Accessible Communication Policy 61-2015
- Improving website "Contact Us" feature for efficiency and reliability
- Continue to ensure that all web content conforms with WCAG 2.0, including developing compatibility of website on mobile devices

Employment Standards:

- Training made part of onboarding process
- Development of Township of North Dundas Integrated Accessibility Standard Regulation presentation
- Training records are kept by the Municipal Clerk

Systemic:

- Incorporate Accessibility Planning into Official Plan process

Attitudinal:

- Municipal Clerk to present at accessibility event at the South Mountain Fair – Thursday, August 13, 2015: “Special Needs Day”

Please see attached documents for a timeline of previously achieved accomplishments, together with achieved and targeted accomplishments for 2015 through 2017.

Integrated Accessibility Standards Regulation

Part 1 - GENERAL REQUIREMENTS

Requirement	Year to be completed by	Action	Completed as of 2014
Section 3 – Accessibility Policies	2013	<ul style="list-style-type: none"> • Develop & Implement policies that govern accessibility through meeting the requirements of the IASR • Prepare written document describing policies • Make documents publicly available and provide in accessible format upon request 	<ul style="list-style-type: none"> • Accessibility policies included in Personnel Policy, Fire Evacuation Manual, Purchasing Policy, Accessible Customer Service Policy, Update Accessibility Plan annually • By-Law No. 29-2014 • Integrated into Hiring Policy – Policy No. 52-2013 • Integrated into Accessible Customer Service Policy – Policy No. 27-2009 • Implementation of Accessible Customer Service Feedback Form • Communication Policy 61-2015
Section 4 – Accessibility Plans	2014	<ul style="list-style-type: none"> • Establish, implement and maintain a multi-year accessibility plan • Update in consultation with persons with disabilities • Prepare annual status report on the progress of measures taken • Post the status report on website • Accessibility Plans to include IASR Requirements 	<ul style="list-style-type: none"> • Accessibility Plan 2013 • Meet with SD&G Accessibility Committee • Refer to IASR accessibility plan annually (ongoing)
Section 5 – Procurement or Acquiring Goods, Services or Facilities	2013	<ul style="list-style-type: none"> • Incorporate accessibility criteria and features in procurement • Provide an explanation if it is found to be impractical to do so 	<ul style="list-style-type: none"> • Amendment to Procurement Policy 15-2007 (Feb 19/13) • Accessible Communication Policy 61-2015 • Bylaw respecting IASR (29-2014) speaking to our process for procurement of goods and services
Section 6 - Kiosks	Not applicable		
Section 7 - Training	2014	<ul style="list-style-type: none"> • Train employees, volunteers, and everyone involved in development of policies about the IASR and Human Rights Code as it relates to people with disabilities • Ensure training is appropriate to duties of employees, volunteers, and other persons • Train every person as soon as is practical • Keep a record of training as outlined in this section, including dates and number of people 	<ul style="list-style-type: none"> • Training made part of onboarding process • Development of Township of North Dundas Integrated Accessibility Standard Regulation presentation • Training records are kept by the Municipal Clerk

Integrated Accessibility Standards Regulation

Part 2 - INFORMATION AND COMMUNICATION

Requirement	Year to be completed by	Action	Completed as of 2014	Ongoing
Section 11 – Accessible Feedback Processes	2014	<ul style="list-style-type: none"> Ensured accessibility of feedback processes for persons with disabilities (ie. providing accessible formats and communication supports) Included as part of Accessible Customer Service Policy 	<ul style="list-style-type: none"> Development and use of Accessible Customer Service Feedback Form - posted on website 	<ul style="list-style-type: none"> Improving website “Contact Us” feature for efficiency and reliability Marriage Officiant provides opportunity to discuss necessary accommodations prior to wedding ceremony
Section 13 - Emergency & Public Safety Information	2012	<ul style="list-style-type: none"> Provide emergency procedure and public safety information in an accessible format or with appropriate communication supports 	<ul style="list-style-type: none"> Emergency Plan is posted on our fully accessible website Electronic sign at Community Centre can be used to post alerts 	<ul style="list-style-type: none"> Fire Evacuation Maps and Plans posted in all of our facilities
Section 14 – Accessible Websites and Web Content	2014 & 2021	<ul style="list-style-type: none"> Make internet and intranet websites and web content conform with the World Wide Web Consortium Web Content Accessibility Guidelines 2.0 All existing web content must conform by January 1st, 2021. 	<ul style="list-style-type: none"> All web content conforms with WCAG 2.0, with the exception of mobile devices 	<ul style="list-style-type: none"> Upgrade website to be mobile responsive * 42% of website users were on a mobile device as of April 2015
Section 19 – Public Libraries	2013	<ul style="list-style-type: none"> Provide access to or arrange for the provision of access to accessible materials where they exist Make information about the availability of accessible materials publicly available 	<ul style="list-style-type: none"> Provided more collections in accessible formats, in conjunction with United Counties 	<ul style="list-style-type: none"> Ongoing
Develop, implement and maintain policies to support standard	2015	<p>Draft Accessible Format & Communication Supports Procedure Policy to include:</p> <ul style="list-style-type: none"> Timely manner to provide information requested and in accessible format at no extra cost Consult with person making the request Notify the public about the availability of accessible format and communications support 		<ul style="list-style-type: none"> Development and passing of new Accessible Communication Policy 61-2015

Integrated Accessibility Standards Regulation

Part 3 – EMPLOYMENT STANDARDS

Requirement	Year to be completed by	Action	Completed as of 2014
Section 22 & 23 – Recruitment and Selection	2014	<ul style="list-style-type: none"> Notify employees and the public about the availability of accommodation for applicants with disabilities in recruitment processes Upon request for an accommodation, the employer shall consult with the applicant and provide or arrange for the provision of a suitable accommodation. 	<ul style="list-style-type: none"> Amended Personnel Policy to include accessible employment policies for the provision of communications in accessible format and employment related accommodation if required.
Section 25 & 26 – Informing Employees	2014	<ul style="list-style-type: none"> Consult the employee to provide or arrange for the provision of accessible formats and communications supports for information needed to perform the employees job and information that is generally available to employees in the workplace 	<ul style="list-style-type: none"> Recruitment & Selection Policy 52-2013 Bylaw 29-2014 Incorporated opportunity for disclosure of accommodation needs into interview process post-ambly
Section 27 – Workplace Emergency Response Information	2012	<ul style="list-style-type: none"> Provide individualized workplace emergency response information to employees who have a disability if required and if informed of it 	<ul style="list-style-type: none"> Safety Zones for individuals with disabilities to be included as part of fire evacuation plan (of which regular drills are completed annually) Adopted Policy for Employment accessibility which included process to request and prepare individual emergency response plan
Section 29 – Return to Work Process	2014	<ul style="list-style-type: none"> Develop and have in place a return to work process for employees who have been absent from work due to disability and require disability-related accommodations in order to return to work. Document the return to work process outlining the steps the employer will take to facilitate the return to work, using individual documented accommodation plans This return to work process will not replace or override any other return to work process created by or under any other statute. 	<ul style="list-style-type: none"> Policy in Health and Safety Manual
Section 32 – Redeployment	2014	<ul style="list-style-type: none"> Take into account the accessibility needs of its employees with disabilities when redeploying employees with disabilities. 	<ul style="list-style-type: none"> Covered in revised Personnel Policy which includes employment accessibility policies

Architectural or Structural Accessibility

These barriers may result from the design of a building such as stairs, doorways, the width of hallways and even room layout. Our goal is to enhance the overall accessibility of the building environment.

● – Completed

☐ – Targeted

Administration – Physical Barriers

Building	Completed in 2012 and prior	2013	2014	2015	2016	2017
Municipal Building 636 St. Lawrence Street, Winchester	<ul style="list-style-type: none"> Updated Lighting from T12 to T5 and T8 (brighter bulbs and reduced energy consumption) Accessible Paddles Installed in Council Chambers Electric Door Bell 	<ul style="list-style-type: none"> Upgrades to Municipal Website 		<ul style="list-style-type: none"> ☐ Repairs to the accessible entry-way sidewalks ☐ Posting of a “Service animals permitted” sign ● Availability of a raised toilet seat in accessible washroom 		
Municipal Building 547 St. Lawrence Street, Winchester 1 st Floor-Rented to OPP + Medical Facility (Former Council Chambers)	<ul style="list-style-type: none"> Fire Escape for OPP Office Accessible Paddles installed to the difficult double front doors Updated Lighting from T12 to T5 (bulbs brighter and reduced energy consumption) 			<ul style="list-style-type: none"> ☐ Repair sidewalk into main building entrance to be level ☐ Re-paint accessible parking symbols on pavement in designated spaces (done seasonally) ● In conjunction with SD&G Accessibility Plan inspect downstairs washrooms for accessibility 		

Roads – Physical Barriers

There is limited public access to the buildings listed below.

- – Completed
- ☐ – Targeted

<u>Building</u>	Completed in 2012 and prior	2013	2014	2015	2016	2017
Main Works Garage 12715 Cty. Road 43				<ul style="list-style-type: none"> • Under construction; continually making improvements to enhance accessibility 		
MTO Works Garage 12269 Cty. Road 43						

Fire Halls – Physical Barriers

There is limited public access to the buildings listed below.

- – Completed
- ☐ – Targeted

<u>Hall</u>	Completed in 2012 and prior	2013	2014	2015	2016	2017
Winchester 547 St. Lawrence St Winchester						
Chesterville						
Morewood						
South Mountain Lough Road South Mountain	<ul style="list-style-type: none"> • Newly built. 					
Hallville						

Roads – Operational Enhancements

Updates to sidewalks and ramps are done as other work is completed or as it is brought to our attention. As regulation changed it has been a big task to update each sidewalks so as to eliminate the small lip that can act as a major barrier for wheelchairs.

- – Completed
- ☐ – Targeted

<u>New Sidewalk Construction</u>	Completed in 2012 and prior	2013	2014	2015	2016	2017
Sidewalks	<ul style="list-style-type: none"> • Riverside Drive, Chesterville • Reinstate Interlocking Brick Main Corridor, Winchester 	<ul style="list-style-type: none"> • Nationview Subdivision, South Mountain, Preparation for 2012 • Handicapped Parking Signs and Lines Painted in the Village of Winchester 	<ul style="list-style-type: none"> • Implementation of tactile walking surface indicators according to regulations - Winchester: St. Lawrence Street, Victoria Street Chesterville: Queen and Cty Rd 7, Cty Rd 7 – Main St, Church St – College to Cty Rd 7 	<ul style="list-style-type: none"> ☐ Implementation of tactile walking surface indicators at major intersections according to regulations • New concrete walks into Chesterville Arena 	TO BE DECIDED IN BUDGETING PROCESS	TO BE DECIDED IN BUDGETING PROCESS
Sidewalks in Conjunction with Paving		<ul style="list-style-type: none"> • Albert St. Chesterville • King St. Chesterville • Interlock – Centre St. E. to Ottawa St. (North side) 				

Recreation and Culture – Physical Barriers

Our facilities have made major improvements in the interest of accessibility and we look forward to keeping it top of mind as we develop budgets in the future.

• – Completed

☐ – Targeted

Building	Completed in 2012 and prior	2013	2014	2015	2016	2017
North Dundas Cultural Centre “Old Town Hall” 478 Winchester Main St Winchester	<ul style="list-style-type: none"> Handicapped Parking (Passenger Drop-off Passenger Loading) Accessible Parking in front of the building 		<ul style="list-style-type: none"> Upgraded Washroom – Grab Bar, Raised Toilet Seat Relocate Soap Dispenser 	<ul style="list-style-type: none"> ☐ New Accessible Power Operated Door installed with Paddles (EAF) ☐ Repaint Handicapped Passenger Drop-Off and Loading lines ☐ Create a dip in the concrete to make it flush with the road in close proximity to street-level entrance 	<ul style="list-style-type: none"> ☐ Widen door frame to be even more accessible at street level 	
Joel Steele Community Centre Arena 577 Winchester Main St. Winchester	<ul style="list-style-type: none"> Handicapped Parking Lines Defined 	<ul style="list-style-type: none"> Raised Toilet Seats Installed in Bathroom 	<ul style="list-style-type: none"> Installed wheelchair Ramp and railing with viewing area (see Appendix for attached invoice from Dejong Masonry) 	<ul style="list-style-type: none"> ☐ New Accessible Power Operated Door installed with Paddles (EAF) • Upgrade ammonia detector • New door installed for ease of access to slab 	<ul style="list-style-type: none"> ☐ Upgrade to facility evacuative plans and procedures 	
❖ Legion Field				<ul style="list-style-type: none"> • Level interlock • Concrete poured beneath bleachers to eliminate weeds from growing beneath and make them level 		
❖ Morgan Field				<ul style="list-style-type: none"> ☐ Level pathway to bleachers to make it easier to traverse 		
Community Playground		<ul style="list-style-type: none"> Barrier-free Play Structures New Covered Picnic Shelter 	<ul style="list-style-type: none"> Paved pathways linking the park, pool, and ball diamonds on the grounds of the Joel Steele Community Centre 			

Winchester Community Pool 587 Main St Winchester		<ul style="list-style-type: none"> • Threshold Ramp onto Deck Raised Deck Level • New Railing on Steps into Pool • Pool Can Be Accessed Via Gate 	<ul style="list-style-type: none"> • Made both men's and women's washrooms accessible (both toilets and showers) 	<ul style="list-style-type: none"> • Increased accessibility to pool deck with gates and path <input type="checkbox"/> New Accessible Power Operated Door installed with Paddles (EAF) 	<input type="checkbox"/> Ramp to eliminate step into pool house	
Chesterville Arena 153 Queen St, Chesterville	<ul style="list-style-type: none"> • Handicapped parking lines defined • New Accessible Power Operated Door installed with Paddles 	<ul style="list-style-type: none"> • Bleachers updated for accessibility with ramp with turnaround area 		<input type="checkbox"/> New Accessible Power Operated Door installed with Paddles (EAF) <ul style="list-style-type: none"> • Replace accessible parking signs • Emergency lighting in change rooms • Upgrade ammonia detector • Upgrade to lighting in parking lot • New door installed for ease of access to slab 		
Chesterville Community Pool 1 William St Chesterville		<ul style="list-style-type: none"> • New railings on steps into pool 		<input type="checkbox"/> New Accessible Power Operated Door installed with Paddles (EAF) <ul style="list-style-type: none"> • Repaint parking lines to designate accessible spaces • Purchase a heavy duty 78" parasol for shade from the sun • Replacement of perimeter concrete deck • Installation of new chain-link fence with accessible gates to pool deck 	<input type="checkbox"/> Fully accessible washrooms and showers <input type="checkbox"/> Accessibility to pool deck, remove restriction of 4" threshold	
Park Pavilion 1 William St Chesterville				<ul style="list-style-type: none"> • Repaint parking lines to designate accessible spaces 		

Nelson Laprade Centre 5 William St Chesterville	<ul style="list-style-type: none"> Updated lighting from T12 to T8 (brighter bulbs and reduced energy consumption) 	<ul style="list-style-type: none"> Raised toilet seats installed in bathroom 	<ul style="list-style-type: none"> Additional exterior lighting on building and in parking lot 	<ul style="list-style-type: none"> <input type="checkbox"/> Repairs to existing wood ramp <input type="checkbox"/> New handicap hardware installed on door Repaint parking lines to designate accessible spaces 	<ul style="list-style-type: none"> <input type="checkbox"/> Install new concrete wheelchair ramp with railings 	
Chesterville Community Hall 1 Mill St Chesterville	<ul style="list-style-type: none"> Updated lighting from T12 to T8 (brighter bulbs and reduced energy consumption) 			<ul style="list-style-type: none"> Discussions regarding usage and future viability 		
Morewood Community Hall 17 Russell St Morewood	<ul style="list-style-type: none"> Updated lighting from T12 to T8 (brighter bulbs and reduced energy consumption) 			<ul style="list-style-type: none"> Grab bars to be replaced in Accessible Washroom Lower toilet paper dispenser <input type="checkbox"/> New Accessible Power Operated Door installed with Paddles (EAF) <input type="checkbox"/> Remove and replace existing cracked or broken tiles in entry way 		
Mountain Hall 10523 Van Allen St Mountain	<ul style="list-style-type: none"> Reviewed cost to put on power doors but declined to do so based on cost and limited usage 			DECLARED SURPLUS		

Recreation and Culture (Parks & Playgrounds) – Physical Barriers

Moving forward, all efforts will be made to make our growing number of parks and playgrounds accessible to all.

- – Completed
- ☐ – Targeted

<u>Location</u>	Completed in 2012 and prior	2013	2014	2015	2016	2017
Flynn Park Chesterville	<ul style="list-style-type: none"> • Constructed in 2012 with benches, pathways, and other aesthetic enhancements 		<ul style="list-style-type: none"> ☐ Update walkways to be level 	<ul style="list-style-type: none"> ☐ Interlock pathways 		
Mountain Memorial Park 10480 Clark Rd., Mountain	<ul style="list-style-type: none"> • Hill 70 Memorial 		<ul style="list-style-type: none"> • New accessible play structure put in 			
Chesterville Boat Launch Gazebo Pathway					<ul style="list-style-type: none"> ☐ Pave pathways 	
Hallville Playground St. John St., Hallville					<ul style="list-style-type: none"> ☐ Begin development 	
Chesterville Waterfront	<ul style="list-style-type: none"> • Updated with accessible ramps, railings 			<ul style="list-style-type: none"> ☐ Replace lighting on lower deck • Purchase and install surveillance cameras 		
Sweet Corner Park St. Lawrence & Main Street Winchester	<ul style="list-style-type: none"> • Development of the park: creation of a level interlock pathway, very visually appealing 					
Thompson Park Chesterville						

County Libraries – Physical Barriers

In conjunction with counties, below are the known remaining barriers to our library buildings, to date.

- – Completed
- ☐ – Targeted

Building	Completed in 2012 and prior	2013	2014	2015	2016	2017
Chesterville Library 1 Mill St Chesterville	<ul style="list-style-type: none"> • CNIB section of the library • E-books, E-readers available • Computers at both standing and sitting levels • Summer Reading Club with Braille books available 			Remaining: -3 steps up to bathroom -2 doorways into bathroom (not wide enough) -Bathroom light switch too high -Toilet stalls too small, no grab bars, toilet area not accessible -Entrance door heavy -Sink (pipes need to be insulated and taps changed) -No mirror		
Morewood Library 21 Russell St Morewood	<ul style="list-style-type: none"> • CNIB section of the library • E-books, E-readers available • Computers at both standing and sitting levels • Summer Reading Club with Braille books available 			Remaining: -1 st door into library not wide enough, 2 nd door okay -Threshold too high -Entrance from library to bathroom not wide enough plus 2 door entrance requires right angle turn (not wide enough) -Bathroom lightswitch too high -Bathroom too small, everything deficient		
South Mountain Library 10543 Main St South Mountain	<ul style="list-style-type: none"> • New fully-accessible library with meeting rooms, accessible washrooms, ramps • CNIB section of the library • E-books, E-readers available • Computers at both standing and sitting levels • Summer Reading Club with Braille books available 					
Winchester Library 547 St. Lawrence St Winchester	<ul style="list-style-type: none"> • Accessible via elevator • Fully accessible meeting room available for public use • CNIB section of the library • E-books, E-readers available • Computers at both standing and sitting levels • Summer Reading Club with Braille books available 					