



## ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

### Providing Goods and Services to People with Disabilities

Thank you for visiting The Township of North Dundas. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit:

Staff Member, Department or Service Location  
you visited:

Did we respond to your customer service needs  
today?

- YES  
 NO

Was our customer service provided to you in an  
accessible manner?

- YES  
 SOMEWHAT  
 NO

If NO, please explain below:

Did you have any problems accessing our goods  
and services?

- YES  
 SOMEWHAT  
 NO

If YES or SOMEWHAT, please explain below:

Please add any other comments you may have:

Contact information (optional):

636 St. Lawrence Street  
Winchester, Ont, K0C 2K0

[www.northdundas.com](http://www.northdundas.com)

Phone: (613) 774-2105

Fax: (613) 774-5699