

2000 Performance Measures

Environmental Services			
Solid Waste (Garbage) Management			
Collection Cost	See note 1	\$ per ton	<p><i>Explanation:</i> Operating costs for waste collection per ton or per household.</p> <p><i>Objective:</i> Efficient collection services.</p>
Waste Diversion	See note 1	% residential	<p><i>Explanation:</i> The percentage of residential waste diverted to recycling programs.</p> <p><i>Objective:</i> Waste programs divert garbage from landfills and incinerators.</p>
Wastewater (Sewage) Services			
Treatment and Disposal Operating Costs	0.14	# per cubic metre	<p><i>Explanation:</i> The cost per cubic metre to treat and dispose of sewage and storm water.</p> <p><i>Objective:</i> Efficient sewage and stormwater disposal services.</p>
Release of Sewage into the Environment	0.00	# of hours	<p><i>Explanation:</i> The number of hours per year when untreated or partially treated sewage was released into a lake or natural water course.</p> <p><i>Objective:</i> Prevention of human and environmental health hazards.</p>
Water Services			
Treatment Cost	0.21	\$ per million litres	<p><i>Explanation:</i> The cost per million litres to treat water supply to meet Ontario drinking water standards.</p> <p><i>Objective:</i> Efficient municipal water treatment services.</p>
Water Main Breaks	0.00	# breaks per km	<p><i>Explanation:</i> The number of breaks or leaks to water mains in a year that required repair.</p> <p><i>Objective:</i> To minimize the loss of treated water.</p>
Boil Water Advisories	0.00	# days	<p><i>Explanation:</i> The number of days when a boil water advisory, issued by the medical officer of health, was in effect for part or all of the municipal water supply.</p>

			<i>Objective:</i> Water is safe and meets local needs.
Transportation Services			
Road Services			
Winter Road Maintenance Costs		\$/km	<p><i>Explanation:</i> The operating costs per lane kilometre associated with winter road maintenance (e.g. snow plowing, salting, sanding, snow removal).</p> <p><i>Objective:</i> Efficient winter road maintenance services.</p>
Winter Event Responses	100.00	%	<p><i>Explanation:</i> The percentage of winter road control activities (snow plowing, road salting, etc.) in response to a weather condition (snowfall, sleet, freezing rain, etc.) that met or exceeded municipal standards.</p> <p><i>Objective:</i> To provide an appropriate winter storm event response to ensure that any inconvenience and disruption in transportation caused by the storm is minimized.</p>
Protection Services			
Fire Services			
Fire Protection Costs	0.30	\$ per \$1,000 of assessment	<p><i>Explanation:</i> The operating costs per thousand dollars of assessment for fire services which includes firefighters, fire prevention, emergency responses, equipment and administration.</p> <p><i>Objective:</i> Efficient municipal fire services.</p>
General Government			
Municipal Administration			
Operating Costs - Administration	13.52	%	<p><i>Explanation:</i> The cost for municipal administration as a percentage of the total municipal operating costs.</p> <p><i>Objective:</i> Efficient administration supporting local services.</p>

Note 1: There is no weigh scale at the landfill site, tonnage is estimated.