

## 2010 Performance Measures

| <b>Environmental Services</b>                                     |          |                                      |   |
|---|----------|--------------------------------------|---|
| <b>Solid Waste (Garbage) Management</b>                           |          |                                      |   |
| Solid Waste Collection  | \$21.59  | \$ per household                     | <i>Explanation:</i> Operating costs for solid waste collection per household.<br><i>Objective:</i> Efficient collection services.   |
| Solid Waste Disposal  | \$59.03  | \$ per household                     | <i>Explanation:</i> Operating cost for solid waste disposal per household.<br><i>Objective:</i> Efficient disposal services.  |
| Solid Waste Diversion (Recycling)                                 | \$94.41  | \$ per household                     | <i>Explanation:</i> Operating cost for solid waste diversion per household.<br><i>Objective:</i> Efficient waste diversion services.  |
| Solid Waste Management (Integrated System)                        | \$175.03 | \$ per household                     | <i>Explanation:</i> Average operating costs for solid waste management (integrated) per household.<br><i>Objective:</i> Efficient waste management.   |
| Diversion of Residential Solid Waste                              | 17.1%    | % solid waste                        | <i>Explanation:</i> The percentage of residential waste diverted. (based on combined residential and ICI tonnage)<br><i>Objective:</i> Waste programs divert garbage from landfills and incinerators.   |
| Complaints  | 2        | # of Complaints per 1,000 households | <i>Explanation:</i> The total number of complaints that are received in a year concerning the collection of garbage and recycled materials per 1,000 households.<br><i>Objective:</i> That the municipal solid waste services do not have an adverse effect on the environment. |
| <b>Wastewater (Sewage) Services</b>                               |          |                                      |   |
| Wastewater Collection, Treatment and Disposal (Integrated System) | \$590.85 | \$ per megalitre                     | <i>Explanation:</i> The operating cost for collection, treatment and disposal of wastewater per megalitre.<br><i>Objective:</i> Efficient wastewater collection, treatment and disposal services.   |

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| Wastewater Main Backups  | 0.0000    | # of wastewater main backups per 100 kilometres of wastewater main. | <i>Explanation:</i> The number of wastewater main backups per 100 kilometers of wastewater main in a year.<br><i>Objective:</i> To ensure Municipal sewage management practices prevent environmental and human health hazards.              |
| Wastewater Bypasses Treatment  | 0.00%     | % of wastewater   | <i>Explanation:</i> The percentage of wastewater estimated to have bypassed treatment.<br><i>Objective:</i> To ensure Municipal sewage management practices prevent environmental and human health hazards.                                  |
| <b>Water Services</b>  |           |   |  |
| Treatment of Drinking Water  | \$496.67  | \$ per megalitre  | <i>Explanation:</i> The operating costs for the treatment of drinking water per megalitre.<br><i>Objective:</i> Efficient municipal water treatment services.  |
| Distribution of Drinking Water   | \$7926.45 | \$ per kilometer of water distribution pipe                         | <i>Explanation:</i> The operating costs for the distribution of drinking water per kilometer of water distribution pipe.<br><i>Objective:</i> Efficient municipal water distribution services.   |
| Treatment & Distribution of Drinking Quality Water (Integrated System) | \$934.56  | \$ per megalitre  | <i>Explanation:</i> The cost per million litres to treat and distribute drinking water.<br><i>Objective:</i> Efficient municipal water treatment and distribution services.  |
| Water Main Breaks  | 0.00      | # breaks per 100 km   | <i>Explanation:</i> The number of breaks in water mains in a year that required repair per 100km of watermain.<br><i>Objective:</i> To minimize the loss of treated water.   |
| Boil Water Advisories  | 0.00      | # days  | <i>Explanation:</i> The number of days when a boil water advisory, issued by the medical officer of health, was in effect for part or all of the municipal water supply.<br><i>Objective:</i> To ensure water is safe and meets local needs. |

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| <b>Transportation Services</b> |          |             |  |
| <b>Road Services</b>           |          |             |  |
| Winter Road Maintenance Costs  | \$372.73 | \$/ lane km | <i>Explanation:</i> The operating costs per lane kilometre associated with winter road maintenance (e.g. snow plowing, salting, sanding, snow removal).<br><i>Objective:</i> Efficient winter road maintenance services. |

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| Effective Snow and Ice Control for Winter Roads | 100.0%    | %  | <i>Explanation:</i> The percentage of winter events where the response met or exceeded locally determined road maintenance standards.<br><i>Objective:</i> To provide an appropriate winter storm event response to ensure that any inconvenience and disruption in transportation caused by the storm is minimized. |
| Paved Roads                                     | \$2542.58 | \$ per paved lane kilometre                                  | <i>Explanation:</i> The operating costs for paved (hard top) roads per lane kilometre.<br><i>Objective:</i> Efficient road maintenance.  |
| Unpaved Roads                                   | \$3617.20 | \$ per unpaved lane kilometre                                | <i>Explanation:</i> The operation costs for unpaved (loose top) roads per lane kilometer.<br><i>Objective:</i> Efficient road maintenance.   |
| Adequacy of Roads                               | 76.0%     | % of lane kilometers tested were rated as good to very good. | <i>Explanation:</i> Percentage of paved lane kilometers where the condition is rated as good to very good.<br><i>Objective:</i> To provide a paved road system that has a pavement condition that meets municipal standards.   |

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| <b>Protection Services</b> |        |                              |  |
| <b>Fire Services</b>       |        |                              |  |
| Fire Protection Costs      | \$0.54 | \$ per \$1,000 of assessment | <i>Explanation:</i> The operating costs per thousand dollars of assessment for fire services, which includes firefighters, fire prevention, emergency responses, equipment and administration.<br><i>Objective:</i> Efficient municipal fire services. |

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| <b>General Government</b>                                |      |                                      |  |
| Operating Costs- for governance and corporate management | 3.5% | % of total municipal operating costs | <i>Explanation:</i> The cost for general government as a percentage of total municipal operating costs. (based on general government support)<br><i>Objective:</i> Efficient general government support of local services. |

| <b>Planning and Development</b>                               |       |                                    |   |
|---|-------|------------------------------------|---|
| <b>Land Use Planning</b>                                      |       |                                    |   |
| Location of New Development                                   | 60.7% | % of new lots, blocks and/or units | <i>Explanation:</i> The percentage of new lots, blocks and/or units with final approval located within settlement areas.<br><i>Objective:</i> To ensure new lot creation is occurring in settlement areas.                  |
| Preservation of Agricultural Land in Reporting Year:          | 100%  | % of Land                          | <i>Explanation:</i> Percentage of Land Designated for agricultural purposes, which was preserved during the reporting year.<br><i>Objective:</i> Preservation of agricultural land.   |
| Preservation of Agricultural Land Relative to Base Year:      | 100%  | % of Land                          | <i>Explanation:</i> Percentage of land designated for agricultural purposes in the Official Plan was preserved relative to the base year of 2000.<br><i>Objective:</i> Preservation of agricultural land in reporting year. |
| Number of hectares re-designated during reporting year        | 0     | # of Hectares                      | <i>Explanation:</i> Number of hectares that were re-designated from agricultural purposes to other uses during the reporting period.<br><i>Objective:</i> Preservation of agricultural land.                                |
| Change in number of designated hectares since January 1, 2000 | 1     | # of Hectares                      | <i>Explanation:</i> Number of hectares that were redesignated from agricultural purposes to other uses since January 1, 2000.<br><i>Objective:</i> Preservation of agricultural land.                                       |

| <b>Parks and Recreation</b> |          |               |  |
|-----------------------------|----------|---------------|--|
| Parks                       | \$19.72  | \$ per person | <i>Explanation:</i> Operation costs for parks per person.<br><i>Objective:</i> Efficient operation of parks.                                 |
| Recreation Programs         | \$28.11  | \$ per person | <i>Explanation:</i> Operation costs for recreation programs per person.<br><i>Objective:</i> Efficient operation of recreation programs.     |
| Recreation Facilities       | \$ 74.46 | \$ per person | <i>Explanation:</i> Operation costs for recreation facilities per person.<br><i>Objective:</i> Efficient operation of recreation facilities. |

Note 1: There is no weigh scale at the landfill site, tonnage is estimated.