

## 2011 Performance Measures

<b>Environmental Services</b>			
<b>Solid Waste (Garbage) Management</b>			
Solid Waste Collection	\$65.91	\$ per household	<i>Explanation:</i> Operating costs for solid waste collection per household. <i>Objective:</i> Efficient collection services.
Solid Waste Disposal	\$101.79	\$ per household	<i>Explanation:</i> Operating cost for solid waste disposal per household. <i>Objective:</i> Efficient disposal services.
Solid Waste Diversion (Recycling)	\$91.25	\$ per household	<i>Explanation:</i> Operating cost for solid waste diversion per household. <i>Objective:</i> Efficient waste diversion services.
Solid Waste Management (Integrated System)	\$258.95	\$ per household	<i>Explanation:</i> Average operating costs for solid waste management (integrated) per household. <i>Objective:</i> Efficient waste management.
Diversion of Residential Solid Waste	19%	% solid waste	<i>Explanation:</i> The percentage of residential waste diverted. (based on combined residential and ICI tonnage) <i>Objective:</i> Waste programs divert garbage from landfills and incinerators.
Complaints	2	# of Complaints per 1,000 households	<i>Explanation:</i> The total number of complaints that are received in a year concerning the collection of garbage and recycled materials per 1,000 households. <i>Objective:</i> That the municipal solid waste services do not have an adverse effect on the environment.
<b>Wastewater (Sewage) Services</b>			
Wastewater Collection, Treatment and Disposal (Integrated System)	\$708.17	\$ per megalitre	<i>Explanation:</i> The operating cost for collection, treatment and disposal of wastewater per megalitre. <i>Objective:</i> Efficient wastewater collection, treatment and disposal services.

Wastewater Main Backups	0.0000	# of wastewater main backups per 100 kilometres of wastewater main.	<i>Explanation:</i> The number of wastewater main backups per 100 kilometers of wastewater main in a year. <i>Objective:</i> To ensure Municipal sewage management practices prevent environmental and human health hazards.
Wastewater Bypasses Treatment	0.00%	% of wastewater	<i>Explanation:</i> The percentage of wastewater estimated to have bypassed treatment. <i>Objective:</i> To ensure Municipal sewage management practices prevent environmental and human health hazards.
<b>Water Services</b>			
Treatment of Drinking Water	\$600.65	\$ per megalitre	<i>Explanation:</i> The operating costs for the treatment of drinking water per megalitre. <i>Objective:</i> Efficient municipal water treatment services.
Distribution of Drinking Water	\$8829.63	\$ per kilometer of water distribution pipe	<i>Explanation:</i> The operating costs for the distribution of drinking water per kilometer of water distribution pipe. <i>Objective:</i> Efficient municipal water distribution services.
Treatment & Distribution of Drinking Quality Water (Integrated System)	\$1142.46	\$ per megalitre	<i>Explanation:</i> The cost per million litres to treat and distribute drinking water. <i>Objective:</i> Efficient municipal water treatment and distribution services.
Water Main Breaks	1.9608	# breaks per 100 km	<i>Explanation:</i> The number of breaks in water mains in a year that required repair per 100km of watermain. <i>Objective:</i> To minimize the loss of treated water.
Boil Water Advisories	0.00	# days	<i>Explanation:</i> The number of days when a boil water advisory, issued by the medical officer of health, was in effect for part or all of the municipal water supply. <i>Objective:</i> To ensure water is safe and meets local needs.

<b>Transportation Services</b>			
<b>Road Services</b>			
Winter Road Maintenance Costs	\$251.59	\$/ lane km	<i>Explanation:</i> The operating costs per lane kilometre associated with winter road maintenance (e.g. snow plowing, salting, sanding, snow removal). <i>Objective:</i> Efficient winter road maintenance services.

Effective Snow and Ice Control for Winter Roads	100.0%	%	<i>Explanation:</i> The percentage of winter events where the response met or exceeded locally determined road maintenance standards. <i>Objective:</i> To provide an appropriate winter storm event response to ensure that any inconvenience and disruption in transportation caused by the storm is minimized.
Paved Roads	\$2581.90	\$ per paved lane kilometre	<i>Explanation:</i> The operating costs for paved (hard top) roads per lane kilometre. <i>Objective:</i> Efficient road maintenance.
Unpaved Roads	\$4281.70	\$ per unpaved lane kilometre	<i>Explanation:</i> The operation costs for unpaved (loose top) roads per lane kilometer. <i>Objective:</i> Efficient road maintenance.
Adequacy of Roads	78.1%	% of lane kilometers tested were rated as good to very good.	<i>Explanation:</i> Percentage of paved lane kilometers where the condition is rated as good to very good. <i>Objective:</i> To provide a paved road system that has a pavement condition that meets municipal standards.

<b>Protection Services</b>			
<b>Fire Services</b>			
Fire Protection Costs	\$0.56	\$ per \$1,000 of assessment	<i>Explanation:</i> The operating costs per thousand dollars of assessment for fire services, which includes firefighters, fire prevention, emergency responses, equipment and administration. <i>Objective:</i> Efficient municipal fire services.

<b>General Government</b>			
Operating Costs- for governance and corporate management	2.9%	% of total municipal operating costs	<i>Explanation:</i> The cost for general government as a percentage of total municipal operating costs. (based on general government support) <i>Objective:</i> Efficient general government support of local services.

<b>Planning and Development</b>			
<b>Land Use Planning</b>			
Location of New Development	73.7%	% of new lots, blocks and/or units	<i>Explanation:</i> The percentage of new lots, blocks and/or units with final approval located within settlement areas. <i>Objective:</i> To ensure new lot creation is occurring in settlement areas.
Preservation of Agricultural Land in Reporting Year:	100%	% of Land	<i>Explanation:</i> Percentage of Land Designated for agricultural purposes, which was preserved during the reporting year. <i>Objective:</i> Preservation of agricultural land.
Preservation of Agricultural Land Relative to Base Year:	100%	% of Land	<i>Explanation:</i> Percentage of land designated for agricultural purposes in the Official Plan was preserved relative to the base year of 2000. <i>Objective:</i> Preservation of agricultural land in reporting year.
Number of hectares re-designated during reporting year	0	# of Hectares	<i>Explanation:</i> Number of hectares that were re-designated from agricultural purposes to other uses during the reporting period. <i>Objective:</i> Preservation of agricultural land.
Change in number of designated hectares since January 1, 2000	1	# of Hectares	<i>Explanation:</i> Number of hectares that were redesignated from agricultural purposes to other uses since January 1, 2000. <i>Objective:</i> Preservation of agricultural land.

<b>Parks and Recreation</b>			
Parks	\$21.57	\$ per person	<i>Explanation:</i> Operation costs for parks per person. <i>Objective:</i> Efficient operation of parks.
Recreation Programs	\$31.00	\$ per person	<i>Explanation:</i> Operation costs for recreation programs per person. <i>Objective:</i> Efficient operation of recreation programs.
Recreation Facilities	\$ 84.96	\$ per person	<i>Explanation:</i> Operation costs for recreation facilities per person. <i>Objective:</i> Efficient operation of recreation facilities.

Note 1: There is no weigh scale at the landfill site, tonnage is estimated.