

Who will get a Voter Letter with a PIN?

All qualified voters on the Municipal Voters' List.

Once I have my PIN do I have to register in advance?

No. There is no registration required.

Can anyone tell how I voted if they know my PIN?

No. The system does not track HOW a PIN voted, only that the PIN has been used to cast a vote.

If someone calls and asks me for my PIN, what should I do?

You should treat your Voter PIN with the same level of secrecy and confidentiality you reserve for your bank card PIN. Do not give your PIN to anyone who may call or approach you for the number.

Is it possible to receive more than one PIN?

If you receive more than one PIN it is because your name appears on the Voters' List more than once. This rare situation may occur if you changed your place of residence, or you own property and are the registered resident at both locations.

You are only permitted to vote **once** in a Municipality and should only cast a vote using the PIN associated with your primary place of residence. Notify the Clerk's Department of the additional PIN and they will cancel this PIN rendering it unusable for the Election.

You may receive a second PIN if you own or rent property in another Municipality that is using electronic voting, and they are mailing out voter letters to eligible voters as well. You can participate in that election as well if you satisfy the voting requirements for that municipality.

Once a vote has been confirmed can it be changed?

No. Once a vote has been confirmed it cannot be changed.

What if I lose or misplace my PIN?

If you have lost or misplaced your PIN, contact the Voter Help Centre at 613-774-2105 for a replacement PIN, if it has not been used to vote.

If your PIN has been used to vote, and you are not the one who used it, you must present yourself at the North Dundas Municipal Office for assistance.

How do I vote if I am away from home or out of the country?

You can vote during the election period from anywhere around the world as long as you have your PIN and an internet connection.