

Township of

# North Dundas

## COUNCIL REPORT

<b>To:</b>	CAO, Mayor and Members of Council
<b>From:</b>	Jo-Anne McCaslin
<b>Date of Meeting:</b>	November 8, 2011
<b>Subject:</b>	Monthly Report

***Report re: Dawley Municipal Drain Branch No. 2 Drain Enclosure:***

Mr. Brian Tuthill, of Eastern Engineering Group will in attendance to present the Engineer's Report concerning drainage works on the Dawley Municipal Drain. In accordance with the *Drainage Act of Ontario* all upstream landowners have been advised of this meeting. For your reference, please bring back the material I provided to you on October 11<sup>th</sup>, 2011.

***2012 Insurance Renewal:***

I am gathering information for Carolyn Corkery of Halpenny Insurance. The 2012 renewal should be available to Council for review on December 13, 2011. In keeping with previous practice, if acceptable to Council, we will go to market for insurance in 2012.

***AODA Customer Service Training:***

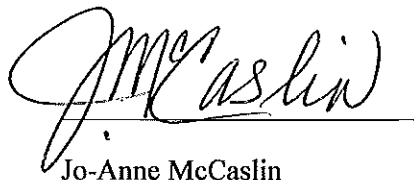
On October 19<sup>th</sup> I addressed the North Dundas Chamber of Commerce to review requirements relating to the *Accessibility for Ontarians with Disabilities Act*, Customer Service Standard. Although, the presentation was prepared and geared to municipal employees, many of the requirements are similar for the business community. Templates and guidelines to assist businesses with less than 20 employees to establish Customer Service Plans were distributed to the members.

***AMCTO 2012 Conference Committee:***

The AMCTO conference will be held at the Westin Hotel in Ottawa, June 17, 18, 19 & 20, 2012. I am pleased to be a member of the planning committee.

*Jo-Anne*

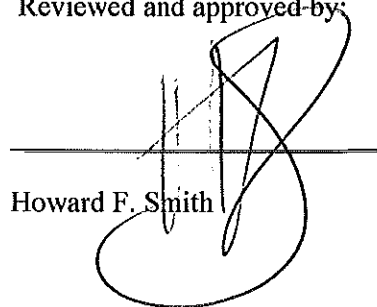
Respectfully submitted:



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Jo-Anne McCaslin

Reviewed and approved by:



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Howard F. Smith